

MEDIA RELEASE

Over 700,000 NTUC members to enjoy comprehensive suite of healthcare benefits offered by Parkway Shenton

- NTUC members to enjoy savings on enhanced range of medical services including health screenings, vaccinations, medical wellness packages and family medical consultation services at Parkway Shenton clinics
- Comprehensive specialist packages at Parkway East Hospital

SINGAPORE, 3 December 2012 – To highlight the importance of quality, affordable and comprehensive healthcare, the National Trades Union Congress (NTUC) and Parkway Shenton, Singapore's leading primary healthcare solutions provider inked a landmark agreement to enhance the current package enjoyed by over 700,000 members for three years.

From 3 December 2012, NTUC members from all walks of life can access a variety of medical services at affordable prices and enjoy savings compared to the usual rates for non-NTUC members. They include general practitioner (GP) services, travel vaccination packages, health screening and medical wellness packages at Parkway Shenton clinics, customised medical specialists' packages at Parkway East Hospital, as well as accident and emergency services at Parkway Pantai hospitals in Singapore.

On the partnership, Mr Richard Teo, an NTUC member said "I am happy with the additional benefits and potential savings, healthcare costs are very important to everyone now; and this will help me lower my expenses in the long run."

Access to Comprehensive Primary Healthcare and Screening Services

Under the terms of the agreement, NTUC members are entitled to pay just S\$22 for each visit to the general practitioner (GP) clinics under the Shenton Medical Group Clinics. This fee covers basic medical consultation for acute illnesses and up to three generic medications.

Costs of selected screening tests waived

In support of the nationwide drive to encourage healthy living, Parkway Shenton will for the first time

For Immediate Publication

waive the costs of regular screening tests for follow-up cases of certain diagnosed chronic diseases. This applies to screening tests for hypertension, high blood cholesterol, diabetes mellitus and obesity. Health screening packages are also available at affordable rates to all NTUC members, for both the comprehensive Executive Health Screening packages as well as the Basic Health Screening packages.

Specialist Medical Packages at Parkway East Hospital

Parkway Shenton has also roped in Parkway East Hospital to provide NTUC members with a variety of medical packages¹ which include a broad range of clinical disciplines and subspecialties in surgery, paediatrics, obstetrics and gynaecology, orthopaedics, ophthalmology and otolaryngology (Ear, Nose & Throat). In terms of inpatient benefits, NTUC members will enjoy complimentary upgrade from four-bedder to two-bedder in Parkway East Hospital².

In addition, NTUC members can avail of services at Accident and Emergency departments at Mount Elizabeth Hospital, Mount Elizabeth Novena Hospital, Gleneagles Hospital and Parkway East Hospital, starting from as low as S\$70³.

Dr Chai Chin Yoong, Chief Executive Officer of Parkway Shenton said, “Cost and quality are very much on everyone’s mind when it comes to healthcare. Through the collaboration with NTUC, we are pleased to reach out to more households in Singapore, encourage them to adopt healthy living and be their preferred private healthcare provider.”

Mr Vivek Kumar, Director, Membership, NTUC said, “Our members have voiced that healthcare costs are an increasing concern today. We are glad to ink this long-term partnership with Parkway Shenton which spans a holistic range of healthcare and medical services, for a healthy and happy workforce. Compared to public rates, NTUC members will stand to gain substantial savings. Our labour of love is for our members to enjoy optimal health and to embrace life fully.”

¹ Applicable for first consultations only

² Subject to availability of rooms

³ Applicable to consultation only

For Immediate Publication



The agreement was signed by Mr Vivek Kumar, Director, NTUC Membership, and Dr Chai Chin Yoong, Chief Executive Officer of Parkway Shenton on 22 October 2012. The signing ceremony was witnessed by from left : NTUC Membership Chairman, Mr Lim Kuang Beng, Mr Lim Swee Say, Secretary-General of NTUC, Ms Diana Chia, President of NTUC, and Dr Lim Suet Wun, Executive Vice President of Singapore Operations, Parkway Pantai Group.

About National Trades Union Congress

The National Trades Union Congress (NTUC) is a national confederation of trade unions in the industrial, service and public sectors representing over 700,000 3-Gen Members in Singapore. NTUC's objectives are to help Singapore stay competitive and workers remain employable for life; to enhance the social status and well-being of workers; and to build a strong, responsible and caring labour movement. NTUC's vision is to be an inclusive labour movement for all collars, all ages and all nationalities. NTUC is at the heart of the Labour Movement, which comprises 61 affiliated unions, one affiliated taxi association, 13 social enterprises and four related organisations. For more details on NTUC, please visit our website at www.ntuc.org.sg.

About Parkway Shenton

For Immediate Publication

Parkway Shenton is a leading provider of primary healthcare solutions in Singapore, providing clients with a wide range of healthcare services, from general fee-for-service consultations to specialised industrial healthcare consultancy.

With its sister companies, Shenton Insurance, which underwrites short-term employee healthcare insurance policies, and iXchange, which provides third-party healthcare administration (“TPA”) and claims administration services as an outsourced service for corporate clients and insurers, Parkway Shenton offers clients a Total Healthcare Solution, with core competencies of professional medical care, financial services and information management services.

Parkway Shenton operates 35 retail clinics, 18 in-house clinics for corporate clients, 6 Executive Health Screeners clinics, 4 Accident and Emergency Department clinics, 2 Japanese clinics and 1 Wellness Centre for Women.

About Parkway Pantai Limited

Parkway Pantai Limited, part of the IHH Healthcare Berhad group, is one of the region's largest integrated private healthcare group with a network of 17 hospitals and more than 3000 beds throughout Asia, including Singapore, Malaysia, Brunei, India, China and Vietnam. From 2013 onwards, the Group will have 6 new hospitals with more than 1,800 additional beds.

In Singapore, the Group operates a suite of Singapore's premier private hospitals: **Mount Elizabeth Hospital, Gleneagles Hospital and Parkway East Hospital** - all accredited by Joint Commission International (JCI), and **Mount Elizabeth Novena Hospital** which opened in July 2012. It also owns **Parkway Shenton**, a large network of primary healthcare clinics and services, **ParkwayHealth Radiology** and **ParkwayHealth Laboratory**.

In Malaysia, the Group owns and operates nine **Pantai Hospitals**, two **Gleneagles Hospitals** and ancillary healthcare services including **Pantai Integrated Rehab** and **Pantai Premier Pathology**.

Parkway Pantai Limited also operates more than 30 patient assistance centres across the globe, providing patients with seamless patient care and a one-stop referral source to its hospitals and services.

For more information, please visit the website at www.parkwaypantai.com.

For media queries, please contact:

Parkway Pantai Limited

Jaslin Lim
Group Corporate Communications
DID 6349 5750
HP 9159 1216
Email jaslin.lim@parkway.sg

National Trades Union Congress

Ms Chen Jingxuan
Principal Consultant
DID 6213 8189
HP 9877 2455
Email jingxuan@ntuc.org.sg

For Immediate Publication

APPENDIX: LIST OF MEDICAL SERVICES FOR NTUC MEMBERS

1. Chronic Illnesses Screening

Parkway Shenton will waive the costs of screening tests for the following chronic diseases.

Conditions	Type of test
Obesity	Body Mass Index (BMI) measurement
Hypertension	Blood pressure measurement
Diabetes Mellitus	Fasting blood glucose
High Blood Cholesterol	Fasting blood cholesterol

2. Health Screening Packages

The Executive Health Screening packages will be offered at the following centres (approximately less 10% of the walk-in price).

- Executive Health Screeners (The Arcade)
- Executive Health Screeners (Paragon)
- Executive Health Screeners (Mount Elizabeth Novena Hospital)
- Executive Health Screeners (Mount Elizabeth Hospital)
- Executive Health Screeners (Gleneagles Hospital)
- Executive Health Screeners (Parkway East Hospital)
- LUXE Wellness Centre for Women

The Basic Health Screening packages will be available at Shenton Medical Group Clinics (approximately less 10% of the walk-in price).

3. Travel Vaccinations

The travel vaccinations for the following diseases will be offered at Shenton Medical Group Clinics (up to 16% less of the standard price).

- Chicken Pox
- Flu
- Hepatitis A
- Hepatitis B

4. Accident & Emergency Departments

Accident & Emergency services at the following hospitals (approximately 10% of the total bill*)

- Mount Elizabeth Hospital
- Gleneagles Hospital
- Parkway East Hospital
- Mount Elizabeth Novena Hospital

* Applies to consult and medicines only and does not apply to other charges such as procedures, specialist fees, etc.

For Immediate Publication

5. Parkway Shenton Clinic Listing

Shenton Medical Group Clinics (SMG)

- Shenton Medical Group (Republic Plaza)
- Shenton Medical Group (The Arcade)
- Parkway Health Primary Care Network (The Arcade)
- Shenton Medical Group (International Plaza)
- Shenton Medical Group (Suntec City)
- Shenton Medical Group (The Corporate Office)
- Shenton Medical Group (Singpost)
- Shenton Medical Group (Mandarin Orchard Singapore)
- Shenton Medical Group (Harbourfront)
- Shenton Medical Group (One Raffles Quay)
- Shenton Medical Group (Comtech)
- ParkwayHealth Primary Care Network (Integrative Medical Clinic)
- Shenton Medical Group (Changi Business Park)
- Shenton Medical Group (Resorts World Sentosa)
- Shenton Medical Group (Marina Bay Link Mall)
- Shenton Medical Group (Elias Mall)
- Shenton Medical Group (Jurong Point)
- Shenton Medical Group (Dhoby Xchange)
- Shenton Medical Group (Toa Payoh Central)
- Shenton Medical Group (Novena Medical Center)
- Shenton Medical Group (Marine Parade Clinic)
- Shenton Medical Group (Bishan)
- Shenton Medical Group (Buangkok)
- Shenton Medical Group (UE Biz Hub East)

6. Medical Packages at Parkway East Hospital

A broad range of specialist medical packages available for first time consultations.

- Adult's Eye Screening
- Children's Eye Screening
- Cataract Surgery
- Ear, Nose, Throat (ENT) Screening
- Endoscopy Packages (Day Surgery)
- Breast Cancer Screening
- Varicose Veins Screening
- Total Knee Replacement
- Total Hip Replacement
- Fertility Consultation/ Pre-Pregnancy Test/ Ultrasound Tubal Testing
- Prostate Assessment
- Andropause Assessment

NTUC members can also contact Parkway East Patient Assistance Centre (PEPAC) (24-hours hotline: + 65 63773737; email: pepac@parkway.sg) for more information on medical packages.