

MEDIA RELEASE

FOUR PRIVATE HOSPITALS IN SINGAPORE PUBLISH PROCEDURE PRICES TO HELP PATIENTS MAKE BETTER DECISIONS

- Fees of 30 common procedures based on historical prices will include hospital and doctors' professional fee components
- Price ranges offer transparency to potential patients and payers to help them make more informed healthcare decisions

Singapore, 3 October 2013 – Four private hospitals owned by Parkway Pantai group (Gleneagles Hospital, Mount Elizabeth Hospital, Mount Elizabeth Novena Hospital & Parkway East Hospital) will publish historical prices of 30 of its more common procedures on its hospital websites to greater empower consumers to make more informed healthcare decisions.

“No other private hospitals in Singapore are doing this. Patients want peace of mind when they seek medical attention. We are addressing this by being more transparent with the estimated total costs, including doctor's fees,” said Dr Lim Suet Wun, Executive Vice President, Singapore Operations Division, Parkway Pantai Limited.

The published fees will include both the hospital and doctors' fee components, reflecting what previous patients who underwent the same procedures paid. The range of figures is further marked at the 25th, 50th and 75th percentiles to give a clearer indication of what most patients can expect to pay for the procedure. (See Annex A)

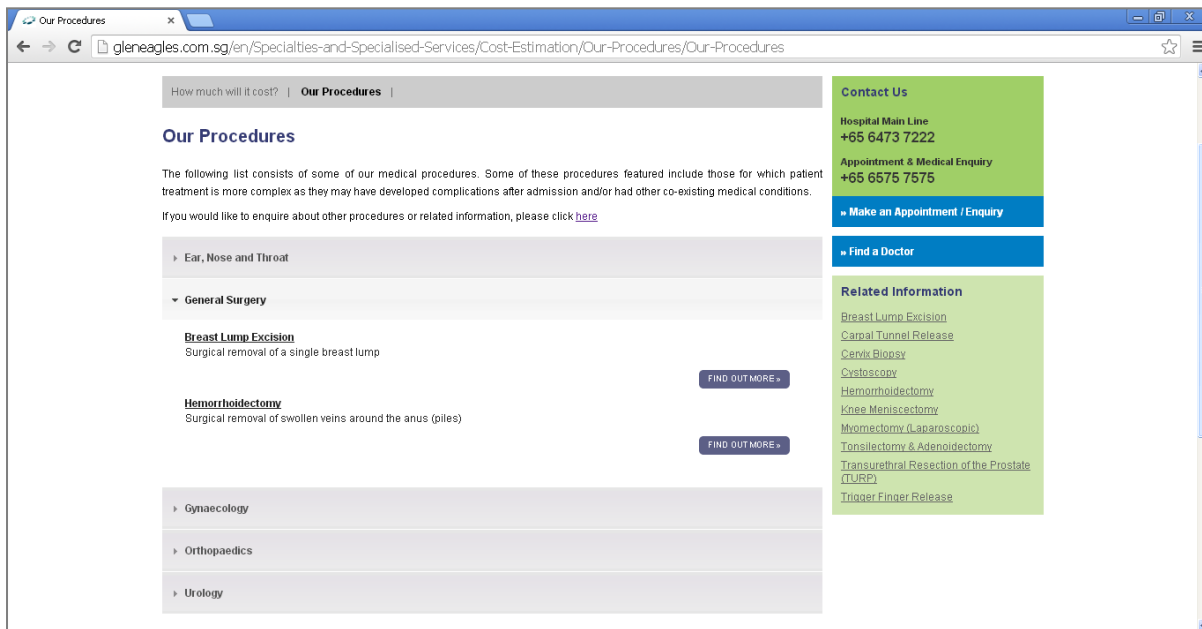
These figures will be reviewed and updated periodically so that they remain accurate and relevant. The list of prices will also be expanded over time to include more procedures to cover more patient conditions.

Doctors' professional fees will still depend on the complexity of each case, but the price transparency will definitely relieve some of the anxiety experienced by our patients and their families.

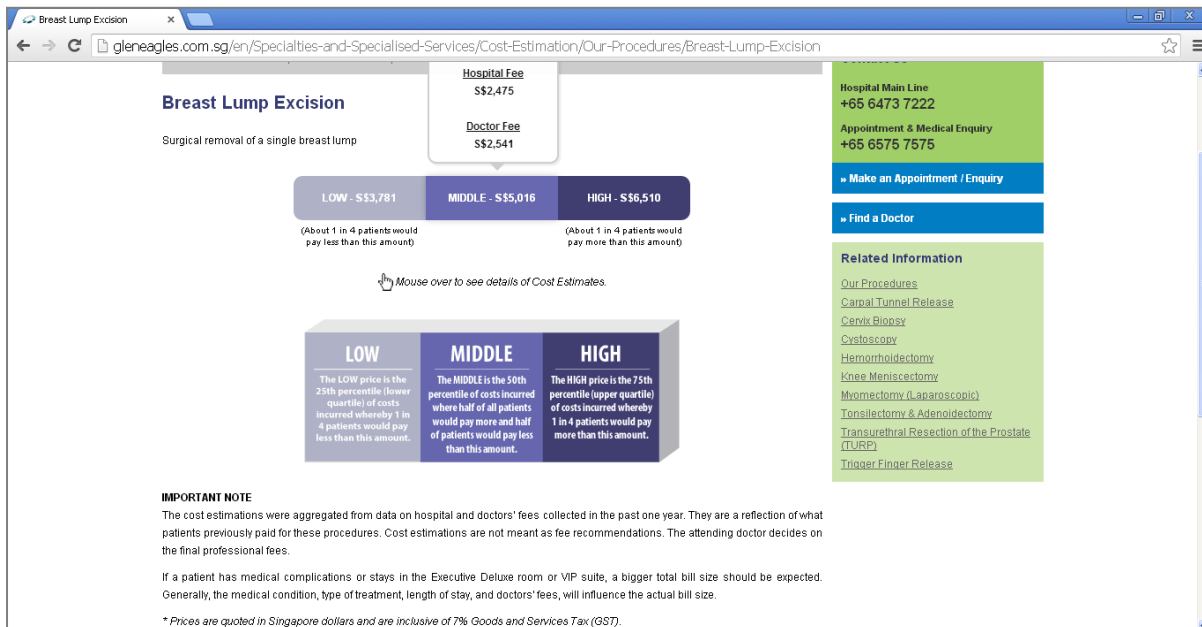
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Annex A

Sample webpage displaying price range for Breast Lump Excision, including a breakdown of hospital and doctor fees, and a brief descriptor of each percentile marker.



The screenshot shows the 'Our Procedures' page. The main content area is titled 'Our Procedures' and lists various medical procedures under different categories. The 'Breast Lump Excision' procedure is highlighted, with a 'FIND OUT MORE' button. The 'Hospital Fee' is listed as \$2,475 and the 'Doctor Fee' as \$2,541. The page also includes a 'Contact Us' section with the hospital main line and appointment & medical enquiry numbers, and a 'Related Information' section with links to various other procedures.



The screenshot shows the 'Breast Lump Excision' cost estimation page. The main content area is titled 'Breast Lump Excision' and provides a detailed breakdown of costs. The 'Hospital Fee' is \$2,475 and the 'Doctor Fee' is \$2,541. The cost range is displayed as LOW - \$53,781, MIDDLE - \$55,016, and HIGH - \$56,510. Below this, a table provides a detailed description of each percentile marker. The page also includes an 'IMPORTANT NOTE' section and a footer with a disclaimer.

LOW	MIDDLE	HIGH
The LOW price is the 25th percentile (lower quartile) of costs incurred whereby 1 in 4 patients would pay less than this amount.	The MIDDLE is the 50th percentile of costs incurred where half of all patients would pay more and half of patients would pay less than this amount.	The HIGH price is the 75th percentile (upper quartile) of costs incurred whereby 1 in 4 patients would pay more than this amount.

IMPORTANT NOTE
The cost estimations were aggregated from data on hospital and doctors' fees collected in the past one year. They are a reflection of what patients previously paid for these procedures. Cost estimations are not meant as fee recommendations. The attending doctor decides on the final professional fees.
If a patient has medical complications or stays in the Executive Deluxe room or VIP suite, a bigger total bill size should be expected. Generally, the medical condition, type of treatment, length of stay, and doctors' fees, will influence the actual bill size.

* Prices are quoted in Singapore dollars and are inclusive of 7% Goods and Services Tax (GST).